

Englisch  
English

# P7 – Wiener Service für Wohnungslose

## What is P7?

P7 – Service for the homeless operates in cooperation with the Vienna Social Fund (Fonds Soziales Wien) and works as an initial contact point and social counseling center for homeless people over the age of 18.

P7 maintains an overview of the free capacities in the homeless shelters of the Viennese homeless aid, organizes the framework for communication and the regular exchange between the institutions involved.

## What does P7 offer?

- Professional advice, care and counselling from qualified social workers
- Information and counselling on available sleeping places in shelters and accommodation in Vienna for homeless people
- Accommodation of acutely homeless people in homeless aid facilities
- Crisis intervention, initial assessment and emergency care in social matters and forwarding to responsible care services
- Examination of financial claims and initiation of measures

- Examination of basic legal claims
- Assistance with authorities, especially when applying for a subsidized place to live with the Viennese help for the homeless
- Communication and exchange with the institutions of the Viennese homeless aid
- Recognizing and pointing out structural problems in the social system

## P7 is counseling almost 4.500 people every year.

Just over 2,800 of them are seeking counsel for the first time. About 25% of the clients are women. However, it must be assumed that women are particularly affected by the phenomenon of hidden homelessness.

Around 31% of our clients are only 18 to 30 years old. The comparison with the total population of Vienna proves that young people are exceptionally affected by homelessness.

Around 80% of the clients are employed or have been for a longer period of time and are therefore entitled to unemployment benefits or a pension.

### P7 – Wr. Service für Wohnungslose

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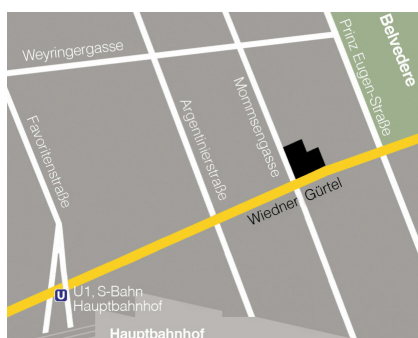
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[www.caritas-wien.at/p7](http://www.caritas-wien.at/p7)

Mon – Fri 8 a.m. – 6 p.m.; Sat, Sun, public holidays 9 a.m. to 4 p.m

- no appointments given, waiting time depending on the number of clients



Our FAQs on the topic „Homeless – what now?“ provide a helpful initial orientation. Simply take a picture of the QR code and open it in your browser.